



## **Simplified Approach to Grading**

	Display	Enclosure	Hardware	Battery
Good Working Condition	<ul> <li>Minor to Moderate variations in display brightness (shadowing or bright spots)</li> </ul>	<ul> <li>Minor to Moderate scratches from everyday use (top/ bottom of device, near ports)</li> <li>Minor wear on corners from everyday use (dings or brightening)</li> </ul>	Fully Functional: • Power Button • Track Pad • Built-In Keyboard • Touch Bar • Touch ID/Face ID • Volume & Side	<ul> <li>Operational</li> <li>Not swollen</li> <li>Holds a charge equal to or greater than 80%</li> <li>Up to \$200 (Mac)</li> </ul>
Damaged Working Condition	<ul> <li>Major variations in display brightness (shadowing or bright spots)</li> <li>Isolated dead pixels</li> </ul>	<ul> <li>Major scratches, beyond expected wear and tear</li> <li>Extensive small scratches</li> <li>Extensive dings/dents on corners</li> <li>Hinge replacement</li> </ul>	<ul> <li>Volume &amp; slace</li> <li>Buttons</li> <li>Camera</li> <li>Speakers</li> <li>Microphones</li> <li>Ports</li> <li>Connectivity</li> </ul>	or \$100 (iPhone) deduction for battery replacement
Not Working or Severely Damaged	<ul> <li>Severe variations in display brightness that affect legibility</li> <li>Cracked display panel (requires replacement)</li> <li>Liquid damage</li> </ul>	<ul> <li>Severely scratched (deep and extensive, requires replacement)</li> <li>Major dents</li> <li>Screen lifting</li> <li>Cracked or chipped screen</li> </ul>	Damaged or not functional: • Power Button • Track Pad • Built-In Keyboard • Touch Bar • Touch ID/Face ID • Volume & Side Buttons • Camera • Speakers • Microphones • Ports • Connectivity • Activation Lock is enabled via iCloud, MDM, and/or Apple Business Manager	<ul> <li>Swollen battery has caused device warping</li> <li>Charging port is damaged or nonfunctional</li> <li><b>iPad</b> battery dead o cannot hold a a charge equal to or greater than 80% (iPad batteries can only be replaced by Apple)</li> <li>Battery replacement fee exceeds the device's fair market value</li> </ul>

- iMac or Mac mini Power Cord (\$15)
- MacBook Power Cable (\$10)
- MacBook Power Adapter (\$30)
- Missing/worn keycap replacement (\$15)
- Apple engraving (\$20)
- 3rd party engraving/etching (varies)



"Find My", MDM, Apple Business Manager, and/or firmware passcode must be disabled.



## Custom packaging materials\* Prepaid shipping labels\* Device erasure\*

Reverse logistics could be on-site pick-up or pre-paid shipping labels for one location (to be determined case by case). Customer is responsible for packing.
 Data erasure in compliance with National Institute of Standards and Technology SP 800-88 or equivalent norm on Remarketer's location